

Decision Maker: PORTFOLIO HOLDER FOR CARE SERVICES

Date: For Pre-Decision Scrutiny by the Care Services Policy Development and Scrutiny Committee on Tuesday 14th November 2017

Decision Type: Non-Urgent Executive Non-Key

Title: CARE SERVICES PORTFOLIO PLAN PRIORITIES 2017/18

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Ward: Borough-wide

1. Reason for report

- 1.1 This report presents the Care Services Policy, Development and Scrutiny Committee with the draft portfolio priorities and aims for 2017/18. The priority outcomes reflect the Building a Better Bromley vision of 'Supporting Independence' and a 'Healthy Bromley' together with the Education, Care and Health department's 'Journey to Excellence'.
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2. **RECOMMENDATIONS**

- 2.1 **The Care Services PDS Committee is requested to comment on the draft Care Services Portfolio Plan for 2017/18 at Appendix A.**
- 2.2 **The Care Services Portfolio Holder is requested to agree the 2017/18 draft Care Services Portfolio Plan.**

Impact on Vulnerable Adults and Children

1. Summary of Impact: The draft Care Services Portfolio Plan is based around four key priority outcomes comprising 'supporting improved quality of life through encouraging high aspirations, maximising independence, promoting healthy lives and protecting the most vulnerable' which supports vulnerable adults and their families.
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Corporate Policy

1. Policy Status: Existing Policy:
 2. BBB Priority: Supporting Independence and a Healthy Bromley
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Financial

1. Cost of proposal: Not Applicable:
 2. Ongoing costs: Not Applicable:
 3. Budget head/performance centre: Care Services Portfolio
 4. Total current budget for this head: £75.611m
 5. Source of funding: ECHS Care Services Approved Budget
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Staff

1. Number of staff (current and additional): 391 Full time equivalent
 2. If from existing staff resources, number of staff hours: N/A
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Legal

1. Legal Requirement: None:
 2. Call-in: Applicable
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Customer Impact

1. Estimated number of users/beneficiaries (current and projected): All Residents of the Borough
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Ward Councillor Views

1. Have Ward Councillors been asked for comments? Not Applicable
2. Summary of Ward Councillors comments: N/A

3. COMMENTARY

- 3.1 The draft 2017/18 Care Services Portfolio Plan (Appendix A) comprises four key priority outcomes focusing on 'supporting improved quality of life through encouraging high aspirations, maximising independence, promoting healthy lives and protecting the most vulnerable'.

These four priorities:-

Outcome 1: With Health partners, focus on wellbeing and prevention to improve health outcomes for the residents of Bromley

Outcome 2: Ensure the provision of high quality locally relevant information and advice about care and support need to enable choice and control

Outcome 3: Ensure that people with care and support needs, and those whose circumstances make them vulnerable, can live their lives to the full and are protected from avoidable harm

Outcome 4: People experiencing housing difficulties are assisted with advice and support aimed at maintaining or securing a home and avoiding crisis,

are in line with the Council's Building a Better Bromley vision of creating an environment where people can lead healthier, more independent and self-reliant lifestyles, with a clear focus on supporting the most vulnerable.

The format of the Plan reflects the revised Portfolio structure and the Priorities are underpinned by eight Outcome Statements and 41 Aims which define the supporting Social Care, Health and Housing action plans and measures.

- 3.2 Areas of focus, in support of these outcome statements, include:-

- Deliver on Better Care Fund and Improved Better Care Fund initiatives for a sustainable Local Health economy
- In partnership with the Clinical Commissioning Group, implement 'Bromley Well' new pathways to support residents to stay well and prevent or delay long term care packages
- Explore the opportunities of fully integrating in the Integrated Care Networks to improve the outcomes of residents with some of the most complex needs
- Work with Health partners to ensure service users are supported to regain their independence at home following a hospital stay
- Ensure the More Homes Bromley scheme achieves the delivery model in terms of number of properties and meeting needs. Make best use of accommodation acquired to reduce the reliance on nightly paid accommodation
- Commence development of the Housing Strategy to reflect need across all tenures and how supply will meet those needs (e.g. new developments)
- Improve prevention of cardiovascular disease through monitoring and review of the NHS Health Checks programme and evaluation of outcomes

- Deliver a programme of awareness raising in the community to keep people well informed about how to remain safe including:-
 - Financial scamming and doorstep crime, with a focus on people with learning disabilities and older people
 - Domestic violence and elder abuse

3.3 Key achievements against the 2016/17 plan include:-

- Launched the Bromley Dementia Support Hub in partnership with the third sector and the NHS Bromley Clinical Commissioning Group (Bromley CCG), providing one stop access to support Bromley residents living with dementia, their friends and carers.
- Commenced design of a Primary and Secondary Intervention programme to prevent vulnerable residents from going into crisis by providing the necessary ongoing support within the community. This will reduce long term care packages, early admissions to care homes and emergency hospital admissions.
- Implemented new initiatives to give more families the opportunity to access temporary accommodation in, or near, Bromley enabling them to access work and remain in school.
- Assisted 1,919 households to remain either in their own home or secure alternative accommodation.
- Maximised the efficiency of the NHS Health Checks programme through:
 - Increased early detection of high blood pressure, type 2 diabetes and people at risk of developing diabetes
 - Improved prevention of cardiovascular disease through the monitoring and review of the NHS Health Checks programme.
- Through the Local Authority's Reablement programme and Bromley CCG's commissioned 'step down' beds at Orpington Hospital, delivered intensive short term support to over 600 people either transitioning from hospital to home or to avoid hospital admission, to relearn daily skills and regain their confidence to live.

3.4 Progress against the Portfolio priorities will be reported to the Care Services PDS Committee throughout 2017/18. In line with previous years, many areas outlined in the Portfolio Plan will also be reported to the PDS Committee as detailed in the PDS work programme.

4. IMPACT ON VULNERABLE ADULTS AND CHILDREN

4.1 All four of the priorities within the Care Services Portfolio Plan have regard to the needs of adults within Bromley, with priority three focusing on 'ensuring that people with care and support needs, and those whose circumstances make them vulnerable, can live their lives to the full and are protected from avoidable harm'.

5. POLICY IMPLICATIONS

5.1 The proposed Portfolio Plan for 2017/18 reflects the Building a Better Bromley vision of 'Supporting Independence' and a 'Healthy Bromley' through:-

- With Health partners, focus on wellbeing and prevention to improve health outcomes for the residents of Bromley
- Ensure the provision of high quality locally relevant information and advice about care and support need to enable choice and control
- Ensure that people with care and support needs, and those whose circumstances make them vulnerable can live their lives to the full and are protected from avoidable harm
- People experiencing housing difficulties are assisted with advice and support aimed at maintaining or securing a home and avoiding crisis; and,
- The direction of the departmental 'Journey to Excellence'.

6. FINANCIAL IMPLICATIONS

- 6.1 The four year financial forecast gives an overview of the key service and financial pressures facing the Council and identifies in detail the cost pressures facing Care Services.

7. LEGAL IMPLICATIONS

- 7.1 There are no legal implications directly arising from this report. Any legal implications arising from the implementation of the various actions contained within the plan will be reported to the PDS Committee.

Non-Applicable Sections:	Personnel and Procurement Implications
Background Documents: (Access via Contact Officer)	Not Applicable.